

Parts return form

Important notes

- Please note that we can only issue a credit note if this form has been duly completed and included in the freight package.
- Parts should be returned preferably to the [d&b Service Partner](#) from whom you purchased the spare parts or optionally to your regional d&b Service Hub.
- Crediting of the returned parts depends on the evaluation by the Service Hub.
Possible options are: - Full crediting for warranty claims.
- Pro-rata crediting for electronic modules or loudspeaker chassis/diaphragms.
- The return of a defective part does not automatically trigger a corresponding spare parts order.
To order spare parts, please [contact](#) your local Distributor, Service Partner or d&b Service Hub.

Business region	d&b Service Hub Contacts
Americas	d&b audiotechnik Corporation 30A Rosscraggon Road 28803-2174 Asheville, United States T +1-828-681-5405, service.us@dbaudio.com
APAC	d&b audiotechnik Asia Pacific Pte. Ltd. 25 Playfair road #04-01 367990 Singapore T +65-8876-8772, service.apac@dbaudio.com
EMEA	d&b audiotechnik GmbH Eugen-Adolff-Straße 134 71522 Backnang, Germany T +49-7191-9669-55, service.emea@dbaudio.com
GB	d&b audiotechnik GB Nailsworth Mills Estate Avening Road GL6 0BS Nailsworth, United Kingdom T +44-1453-835884, service.gb@dbaudio.com

Customer address *

Phone:

Address of your d&b Sales Partner/Distributor *

Phone:

Your reference for this return process:

S/N of the device in which the faulty part was installed: *

S/N of the faulty part: *

Fault description/comments

To help us serve you better, please provide a comprehensive fault description here.

Electronics examples: displayed error messages, channel configuration, LED status, load situation, mains quality, signal levels, monitoring functions,...

Loudspeaker examples: missing HF/LF, open circuit, wrong impedance reading, scratching, distortions, low output level, ...

For Service Partners only - please quote the RA number issued by d&b:

Date:

Name/signature: